

Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 27 January 2025

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	October	November	December	2024 Year to Date	2023 Monthly Average
Business Checks	2,491	1,419	2,527	1,821	1,693	1,739	1,581	1,329	1,298	1,072	877	890	18,737	2,765
Citizen Contacts	1,435	611	421	297	197	211	197	121	102	86	61	52	3,791	1,476
NOPD Assists	27	18	37	36	31	43	41	54	16	22	19	23	367	21
Subjects Moved	394	247	599	612	558	637	587	428	487	517	493	471	6,030	648
Medical (EMS Notified Rendered Aid)	7	6	11	9	5	9	8	12	9	12	7	8	103	8

Summary of Month Activities

12/3/2024

On Tuesday, December 3rd, at approximately 10:40 AM, while on patrol at the corner of Canal Street and Royal Street, Upper Quarter Patrol deputies observed a black female, later identified as Francine Slack, wearing a blue jacket and khaki pants, standing at the 600 block of Canal Street. The subject appeared to be talking to herself and exhibited signs of a possible mental episode. The deputies approached Ms. Slack and initiated a conversation. She seemed disoriented, and her responses indicated she was experiencing a mental health crisis. When asked if someone could be contacted to assist her, she stated that she would go home to Iberville Street. Deputy Madrigal noticed she was wearing an Oceana restaurant jacket and inquired if she worked there. Ms. Slack confirmed that she used to work at Oceana but no longer did. Deputies decided to visit Oceana Restaurant, located at Conti and Bourbon Street, to determine if Francine had any friends or relatives who could assist her. At Oceana, deputies spoke with the shift manager, who contacted the HR department. HR provided an emergency contact for Francine's grandmother, Ms. Geraldine Caston, with a phone number. Deputy Madrigal called Ms. Caston, who stated she was looking for Francine and expressed concerns for her safety due to her diagnosis of paranoia. Ms. Caston requested that Francine be brought home. Returning to Canal Street, deputies observed Ms. Slack walking on the trolley tracks, where she was at risk of being struck by an oncoming trolley. Concerned for her safety, Deputy Madrigal escorted Francine on foot to her residence at Robertson and Iberville Streets. Deputies notified dispatch and proceeded to Marais and Canal Streets, where Ms. Caston was waiting. Upon arrival, Ms. Slack was safely turned over to her grandmother.

12/4/2024

On Wednesday, December 4, 2024, at approximately 4:50 PM, Lieutenant Ernest Newman was working an approved off duty paid detail for the Upper Quarter Patrol. While on foot patrol in the 100 block of Royal Street, Lieutenant Newman was flagged down by the manager of Walgreens. The manager informed Lieutenant Newman that while watching a black male subject exit Walgreens, she observed him place store merchandise into his suitcase (completely concealing the items) and depart without paying for it. Lieutenant Newman then contacted the black male suspect, later identified as Kenneth Johnson, D.O.B 6-26-1986, as he was attempting to flee the location. Lieutenant Newman then confiscated the suitcase which contained the stolen merchandise from Mr. Johnson's possession. While relocating back inside of Walgreens, Mr. Johnson stood at the entrance of the business and began using obscene language toward Lieutenant Newman. Lieutenant Newman instructed Mr. Johnson to leave the location at which time Mr. Johnson reentered the business, causing a disturbance. Lieutenant Newman then tried to place handcuffs on Mr. Johnson, at which time, he became combative and started resisting. Lieutenant Newman then grabbed Mr. Johnson by the forearm directing him to the floor, while simultaneously radioing for assistance. Deputy Connor Berthelot, also a member of the Upper Quarter Patrol, arrived a short time later and assisted Lieutenant Newman with handcuffing Mr. Johnson. It should be noted that Lieutenant Newman was also informed by the manager that Mr. Johnson was previously warned on several occasions not to enter the business. Lieutenant Newman then advised Mr. Johnson that he was being charged with violations of Municipal Court Statutes (MCS) 271- 54-186 theft, 54-405, public intoxication, 54-441 resisting an officer, and 54-153 criminal trespass. Arrested Subject Johnson was then transported to the Orleans Justice Center Intake and Processing Center by Lieutenant Newman and Deputy Berthelot.

Summary of Month Activities

12/22/2024

On Sunday, December 22, 2024, at approximately 8:20 AM, Deputies Loy Madrigal and Joseph Lodwick were conducting a foot patrol in the 600 block of Royal Street. During their patrol, the deputies observed that a city trash trap located on the sidewalk was open and posed a significant safety hazard to pedestrians. Upon further inspection, it was determined that the situation had been ongoing for over a week without resolution. Recognizing the immediate risk to public safety, the deputies decided to address the issue. With the assistance of a street musician who was present in the area, the team worked together to reposition and secure the metal cover. Through their coordinated effort, the metal cover was successfully placed back into position, eliminating the tripping hazard for pedestrians. The area was left safe and secure for public use. The prompt response by Deputies Madrigal and Lodwick, along with the assistance of a local street musician, ensured that the sidewalk was made safe for pedestrians. The hazard was mitigated, and no further action is required at this time.

12/22/2024

On Monday, December 30, 2024, at approximately 8:45 PM, Deputy Madrigal was conducting a routine foot patrol at the corner of Iberville and Royal Streets. While inside the Walgreens located at 134 Royal Street for a business check, Deputy Madrigal was informed by a store employee of a known shoplifter later identified as Kentrell Britton. The employee reported that Britton had concealed merchandise in two plastic bags. Deputy Madrigal exited the store and observed Britton leaving the premises with the bags of merchandise. Britton bypassed the cashier without making any attempt to pay for the items. The total value of the stolen items, primarily detergent and dishwashing soap, was \$129.85. Deputy Madrigal attempted to stop Britton as he exited the store. Britton resisted and fled on foot toward the 100 block of the alleyway. Deputy Madrigal pursued the subject, and with assistance from NOPD officers who were in the area, Britton was apprehended and detained. Deputy Madrigal read Britton his Miranda rights, and the subject was transported to the 8th District Police Station for processing via an NOPD unit. Britton was issued a summons for the following violations: Municipal Ordinance 271MCS 54.186 – Theft (valued at \$129.85), and Municipal Ordinance 271MCS 54.99 – Flight from a Police Officer. Britton is scheduled to appear at the Municipal Traffic Court on February 19, 2025, at 9:00 AM.

Municipal Arrests- 5

Summons- 4

State arrests- 2

EUQP Key Performance Indicators

Key Performance Indicators	April	May	June	July	August	September	October	November	December	2024 Year to Date
New Complaints	175	226	279	293	203	197	185	171	149	1,878
NOPD Assists	129	158	183	168	177	248	244	186	177	1,670
Medical	5	2	5	3	14	10	11	15	18	83
Traffic Violations	5	33	59	27	35	30	30	35	21	275
Municipal Arrests	1	8	6	3	4	5	4	2	3	36
State Arrests	3	1	2	3	3	2	4	2	1	21
Business Checks				18	29	41	61	44	39	232

Summary of Month Activities

Expanded Upper Quarter Patrol

12/13/2024

On Friday, December 13, 2024, at approximately 11:05 PM, radio communications signaled a 34S at Champion Square and requested additional units for assistance. Members of the OPSO patrol expansion responded and assisted NOPD officers in the search of the alleged shooter. The shooter was described as a white male long hair, and red beanie cap traveling in a black jeep Cherokee alongside a white, blond female. Sergeant Champagne, Detective Parish and other NOPD members made contact with the subject as he was attempting to flee the parking garage and placed him under arrest. Sergeant Champagne then did a plain view search of the vehicle and observed a green firearm that was in the door of the driver side of the vehicle. The weapon was then recovered by NOPD, who was primary on the investigation, arrest and transport of the arrested subject.

Bourbon Promenade

Key Performance Indicators

Key Performance Indicators	October	November	December	2024 Year to Date
Calls for Service	56	49	42	147
Individuals Moved	170	127	96	393
Summons	4	2	2	8
Municipal Arrests	4	4	4	12
State Arrests		1	3	4
Medical		7	6	13